







# Indicators used for external assessment 2008-09

## King's College Hospital NHS Foundation Trust

PERFORMANCE			
Target	Actual	R	G

Existing commitments					
<b>A&amp;E access</b>	% patients discharged within 4 hours in A&E and MIU	98.0%	98.1%		
<b>Inpatient and outpatient access</b>	Outpatients waiting >13 wks (GP referrals only)	0	0.0		
	Inpatients waiting > 26 wks (at each month end)	0	0.0		
<b>Cardiac access</b>	Patients seen within 2 weeks for rapid access chest pain	98%	100.0%		
<b>Cancelled operations</b>	% elective operations cancelled on day of operation	0.80%	0.62%		
	% cancellations not re-admitted within 28 days	5%	1.0%		
<b>Transfers of care</b>	Inpatients with delayed transfer of care (monthly average)	53	54		
<b>Health and well-being</b>	Patients seen within 48 hours of referral to GUM clinic	98%	100.0%		
	Ethnic coding levels of inpatients	85%	94.9%		

National priorities					
<b>18 week referral to treatment times</b>	% admissions within 18 weeks	85%	91.9%		
	% non-admissions within 18 weeks	90%	94.8%		
	Urgent GP referrals seen within 2 weeks	100%	100%		
<b>Cancer access</b>	Cancer treatments started within 1 month of decision to treat	98%	99.3%		
	Cancer treatments started within 2 months of urgent GP referral	95%	98.1%		
<b>Infection control</b>	MRSA bacteraemia reduction	35	39		 YTD Cumulative
	C Diff acquisitions in over 2's reduction	288	199		 YTD Cumulative

<b>Infant health</b>	Smoking during pregnancy and breastfeeding initiation	
<b>Clinical quality</b>	Participation in heart disease audits - 5 audits	
	Stroke care - national sentinel audit of stroke	
	Engagement in clinical audits	
	Maternity statistics - data quality indicator	
<b>Staff satisfaction</b>	NHS staff satisfaction - results from National Staff Survey	
<b>Patient experience</b>	Results of patient survey - 5 domains	

Monitor metrics				
<b>Overall financial performance</b>	EBITDA % achieved - YTD	134.7%	101.3%	YTD Cumulative
	EBITDA margin YTD (%)	7.5%	7.0%	YTD Cumulative
	Return on assets (%)	8.1%	10.1%	YTD Cumulative
	I&E surplus - YTD (%)	2.6%	3.4%	YTD Cumulative
	Liquidity ratio (days)	25.6	36.1	YTD Cumulative
	<b>Overall rating</b>	4	5	YTD Cumulative

Monthly trend												
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	

98.2%	98.4%	98.3%	97.6%	98.4%	98.1%	98.5%	98.5%	96.6%	97.5%	98.4%	98.2%
0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
0.47%	0.60%	0.63%	0.46%	0.19%	0.37%	1.15%	0.91%	0.96%	0.20%	1.04%	0.48%
5.0%	7.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	0	9	9	34	44	48	69	65	70	48	52
100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
94.6%	94.6%	94.5%	94.5%	94.5%	94.6%	94.7%	95.0%	95.1%	95.3%	95.5%	95.6%

86.0%	88.4%	92.1%	93.8%	94.3%	91.2%	94.0%	94.0%	92.2%	93.0%	91.7%	92.4%
92.0%	92.9%	93.2%	92.2%	93.3%	94.0%	96.7%	97.0%	96.2%	96.3%	96.9%	96.5%
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.7%	98.8%
99.5%	100.0%	99.3%	99.5%	99.6%	99.7%	99.3%	99.2%	99.1%	99.1%	98.9%	98.6%
96.3%	97.5%	97.4%	97.0%	98.0%	97.6%	99.2%	99.2%	99.3%	99.0%	98.8%	98.1%
4	9	14	15	18	19	22	28	32	33	35	39
32	56	71	78	89	99	116	124	134	151	176	199

Quarterly trend			
Q1	Q2	Q3	Q4

98.3%	98.0%	97.9%	98.0%
0	0	0	0
0	0	0	0
100%	100%	100%	100%
0.57%	0.34%	1.01%	0.57%
4.0%	0.0%	0.0%	0.0%
4	29	61	57
100.0%	100.0%	100.0%	100.0%
94.6%	94.6%	94.9%	95.5%

88.8%	93.1%	93.4%	92.4%
92.7%	93.2%	96.6%	96.6%
100%	100%	100%	100%
99.6%	99.6%	99.2%	98.9%
97.1%	97.5%	99.2%	98.6%
14	19	32	39
71	99	134	199

<b>Not Available</b>	84.2%	81.7%	94.1%	<b>Not Available</b>	89.5%	92.1%	<b>Not Available</b>	105.9%	152.7%	160.4%	101.3%
	6.3%	6.4%	6.9%		6.7%	6.9%		7.7%	7.9%	7.5%	7.0%
	9.4%	8.0%	10.9%		9.0%	9.5%		10.5%	10.9%	10.3%	10.1%
	2.6%	2.3%	3.5%		2.8%	3.0%		3.7%	3.9%	3.5%	3.4%
	33.3	27.6	29.2		26.6	27.4		41.9	58.4	39.8	36.1
4	4	4	4	4	5	5	5	5			

81.7%	89.5%	105.9%	101.3%
6.4%	6.7%	7.7%	7.0%
8.0%	9.0%	10.5%	10.1%
2.3%	2.8%	3.7%	3.4%
27.6	26.6	41.9	36.1
4	4	5	5

# Indicators used for external assessment 2009-10

PERFORMANCE			
Target	Actual	R	G

Existing commitments			
<b>A&amp;E access</b>	% patients discharged within 4 hours in A&E and MIU	98.0%	98.0%
<b>Inpatient and outpatient access</b>	Outpatients waiting >13 wks (GP referrals only)	0	0.0
	Inpatients waiting > 26 wks (at each month end)	0	0.0
<b>Cardiac access</b>	Patients seen within 2 weeks for rapid access chest pain	98%	100.0%
<b>Cancelled operations</b>	% elective operations cancelled on day of operation	0.80%	0.35%
	% cancellations not re-admitted within 28 days	5%	1.2%
<b>Transfers of care</b>	Inpatients with delayed transfer of care (monthly average)	53	41
<b>Health and well-being</b>	Patients offered date within 48 hours of contacting GUM	98%	100.0%
	Ethnic coding levels of inpatients	85%	96.5%

National priorities			
<b>18 week referral to treatment times</b>	% admissions within 18 weeks in month	90%	94.2%
	% non-admissions within 18 weeks in month	95%	97.1%
<b>Cancer access</b>	Urgent GP referrals seen within 2 weeks	93%	93.8%
	First treatments within 31 days	96%	97.4%
	Subsequent treatments within 31 days	94%	92.4%
	Cancer treatments started within 2 months of urgent GP referral	85%	86.2%
	Treatments <2 months from consultant upgrade or screening referral	90%	93.8%
	Symptomatic breast referrals seen within 2 weeks	93%	96.8%
<b>Infection control</b>	MRSA bacteraemia reduction	34	22.0
	% compliance with MRSA screening on admission	100%	70.0%
	Clostridium difficile acquisitions	162	99.0

<b>Infant health</b>	Smoking during pregnancy and breastfeeding initiation
<b>Clinical quality</b>	Participation in heart disease audits - 5 audits
	Stroke care - national sentinel audit of stroke
	Engagement in clinical audits
	Maternity statistics - data quality indicator
<b>Staff satisfaction</b>	NHS staff satisfaction - results from National Staff Survey
<b>Patient experience</b>	Results of patient survey - 5 domains

Monitor metrics			
<b>Overall financial performance</b>	EBITDA % achieved - YTD	103%	78.8%
	EBITDA margin YTD (%)	8.6%	5.8%
	Return on assets (%)	7.8%	3.0%
	I&E surplus - YTD (%)	1.8%	0.2%
	Liquidity ratio (days)	21.0	15.1
	<b>Overall rating</b>	4	3

Monthly trend												
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	

98.1%	98.2%	97.9%	98.2%	98.3%	97.3%	97.9%	98.2%	98.0%				
0	0	0	0	0	0	0	0	0				
0	0	0	0	0	0	0	0	0				
100%	100%	100%	100%	100%	100%	100%	100%	100%				
0.46%	0.27%	0.27%	0.19%	0.13%	0.25%	0.89%	0.54%	0.20%				
0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%				
46	48	32	33	27	43	46	54	37				
100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				
96.6%	96.5%	96.5%	96.5%	96.4%	96.4%	96.4%	96.4%	96.4%				

95.0%	93.5%	93.5%	93.4%	93.3%	94.4%	94.0%	94.2%	96.3%				
96.0%	97.4%	96.0%	96.0%	96.4%	97.2%	98.0%	97.9%	98.6%				
95.3%	93.7%	96.1%	90.7%	95.8%	91.5%	95.0%	93.5%	92.4%				
97.6%	98.6%	100.0%	94.7%	95.8%	96.8%	97.6%	98.8%	100.0%				
100.0%	100.0%	88.9%	100.0%	100.0%	93.3%	97.0%	100.0%	100.0%				
71.1%	82.6%	84.6%	86.8%	84.6%	75.0%	90.7%	83.3%	87.8%				
85.7%	85.7%	100.0%	66.7%	100.0%	100.0%	84.6%	100.0%	100.0%				
						99.1%	97.7%	93.6%				
3	7	7	12	13	16	19	21	22				
46.0%	51.2%	60.0%	74.0%	76.1%	80.6%	74.9%	77.5%	89.5%				
18	31	42	58	68	79	87	91	99				

Quarterly trend			
Q1	Q2	Q3	Q4

98.1%	97.9%	98.0%	
0.0	0.0	0.0	
0.0	0.0	0.0	
100%	100%	100%	
0.33%	0.19%	0.54%	
0.00%	2.56%	0.00%	
42	34	46	
100.0%	100.0%	100.0%	
96.6%	96.4%	96.4%	

94.0%	93.7%	94.8%	
96.5%	96.5%	98.2%	
94.9%	92.2%	94.3%	
98.7%	96.1%	98.2%	
96.3%	94.7%	90.8%	
79.4%	82.6%	88.5%	
90.5%	100.0%	89.7%	
		96.8%	
7.0	16.0	22.0	
52.4%	76.9%	80.6%	
42.0	79.0	99.0	

<b>Not Available</b>	127.6%	158.8%	181.2%	104.2%	98.8%	87.9%	78.8%				
	8.1%	7.7%	6.8%	6.8%	6.8%	6.2%	5.8%				
	5.9%	5.2%	5.5%	5.5%	4.1%	4.2%	3.0%				
	0.6%	0.4%	0.3%	0.4%	-0.3%	-0.4%	0.2%				
	19.2	14.7	15.2	14.6	15.4	15.1	15.1				
	3	3	3	3	3	3	3				

127.6%	104.2%	78.8%	
8.1%	6.8%	5.8%	
5.9%	5.5%	3.0%	
0.6%	0.4%	0.2%	
19.2	14.6	15.1	
3	3	3	